

FAQ's

Tell me more about your staff, who they are and if you do police checks etc

We aim to provide high quality activities and to do that we handpick all our staff and train them Intrepid style. We are very much an inclusive company and we place great importance on valuing each individual's input, skills and experience.

We employ experienced professionals but we also train students in full-time education and recent graduates as teaching assistants

We work in partnership with a number of colleges including BHASVIC and Central School of Speech & Drama and we advertise through Arts Council England, amongst others.

We create an open approach where evaluation and assessment are treated positively by staff as a means to ensure that staff & children are getting the best from the activity, that the standard Intrepid expect from staff is achieved consistently and that any issues arising are resolved quickly and sensitively.

Through our approach you will find a tremendous sense of dedication and enthusiasm in the teaching staff that we consider is hard to find elsewhere.

All our staff are required to keep an enhanced CRB Certificate, clearing them to work with children, have their certificates checked by us. We have our own vetting procedure that involves meeting prospective staff, trying them out in practical sessions and monitoring their progress throughout their time with us.

We have a high staff retention rate and we like to believe we are great to work with. Recent comments staff made are here below,

“Having worked as a freelance practitioner for many companies over the years. I can honestly say that Intrepid is spot on: they tow the elusive line between fun and professionalism and technique and imaginative freedom. Their work is always led by children's imaginations and this allows the kids to own the work. It continues to be a pleasure to work for them.”
Ed Burnside, Intrepid teacher

“I think in the difference with the way Intrepid works to the teaching and summer schools I have done with other companies is the focus on allowing and encouraging the children to be creative themselves.

Most other children's theatre group's work on a class based way of technique and then leading into a performance of how the leaders want to direct a production. However one thing I discovered with Intrepid, is often the kids often can come up with better ideas (or show you something, which you haven't thought about) and is a lot more exciting for them and allows them to go on a journey. I think the kids (and me) left feeling proud of what they achieved in a team effort and also a greater understanding of how theatre can be created from start to end.

Allie's calm way of working with the children is different and more effective from some teachers I have come across who seem to just shout and focus on the 'end product', which most of the time doesn't move the class on, she has incredible amounts of patience and I think the way in which she allows and encourages everyone a chance to express their ideas, gives them more confidence and respect for one another.”

Julia Cave, Teaching Assistant

How do you arrive at the cost of the classes & activities?

Intrepid are a family run company and so we understand the value of pricing fairly.

Our activities cover the cost of all equipment, materials, costumes, props and anything else we might incorporate into the activity. The only cost incurred by parents, other than the price of the activity, is the price of a T Shirt, which is £8.50 and is only a necessary purchase if your child attends our regular classes.

We do charge an entry price for our annual summer show that is open to friends, family and the general public. We ticket these events to cover the cost of the staging. This is further supported by sponsorship. These annual events are a great opportunity for celebration, which both children and their families enjoy immensely,

“I wanted to say how much we enjoyed both shows. I am inspired to see what can be achieved - the set was lovely and the children confident and comfortable in their roles.”
Louise, parent

“All of us had a fantastic time on Saturday, particularly Kitty, she was positively buzzing. Thanks to all who helped to make it such a great performance, you could see how much hard work had gone into the production.”
Joanna, parent

Can I come & watch a class or activity?

It's important for children to feel confident expressing themselves and so we avoid creating an audience for them during the main part of the activity, reserving the end of the activity for a presentation or performance, which you are invited to. Therefore, we don't allow parents to watch classes. It is their time and children love their time to themselves, as much as the parent does!

On the first day it is not uncommon to feel a little apprehensive, but usually this passes very quickly. This process is helped in our experience, by parents leaving their child to explore their new activity for themselves.

We are always very welcoming and we encourage the class members to be friendly and kind. You can always arrive a little earlier if you are attending class for the first time and talk to the teacher and this usually helps.

Can my child try a class or activity out first before we pay?

We do offer the option of a try-out class on our regular classes, Theatre Centre. However, its rare for a child to try a class out and not sign up on the day. We find that parents have a good idea already if their child will enjoy the class. If you feel that they need a try out, then we charge £7.50, which we deduct from the term fee, if you enroll, making it free.

We don't offer try-outs on our holiday activities as these don't offer a long commitment and are more relaxed than the regular classes we offer.

Do you offer a refund on the classes?

We don't offer refunds on our classes or activities unless we don't run them.

In this case we will first offer a credit note for the value of the amount paid (less any weeks/days completed) if we are postponing the activity.

If we do cancel altogether, we will return any money (less and weeks/days completed) within 28 working days.

Both outcomes are rare and in all cases we always try and offer a fair deal for parents.

In some cases we might offer you a credit note for a class or activity, but this is down to the discretion of the director's of the company.

We hope this has answered your questions

These are the main questions we get asked by parents. However, if your question hasn't been answered you may find it's covered in our terms & conditions. If not, then please do call and we will be happy to assist you.